**ISSN: 2620-2832** 





**13<sup>th</sup> International Quality Conference** 29 May - 1 June 2019, Kragujevac, Serbia

# **QUALITY FESTIVAL** 2019





Co-funded by the Erasmus+ Programme of the European Union



PES



QUALITY FESTIVAL 2019

ſ

(2019)

2

1, No.

Vol.

PES



# Contents

1.	HUMAN GOVERNANCE FOR EXCELLENT ORGANIZATIONS	
	Miloš Jelic, Ana Aksentijevic Jelic	3
2.	METHODS OF COMPETENCY SCHEMA IDENTIFICATION AND EVALUATION	
	Paweł Lula, Renata Oczkowska, Anna Kovaleva, Sylwia Wiśniewska	11
3.	THE IMPACT OF INTELLIGENT SYSTEMS FOR DECISION SUPPORT APPLICATION ON IMPROVEMENT OF THE BUSINESS DECISIONS QUALITY	
	Zoran Nešic, Radomir Šalic, Miroslav Radojičic, Nevena Miletovic	19
4.	REFLECTION OF THE VIEWS OF PATIENTS AND EMPLOYEES ON THE MANAGEMENT SYSTEM FOR CONTINUOUS PROCESS COORDINATION: AN INDICATOR DEVELOPMENT STUDY	
	Fadime Baştürk, Zekeriya Akturk	23
5.	A CYBERNETIC VIEW OF QUALITY SYSTEM	
	Svetomir Simonovic	39
6.	THE ERA OF TRANSFORMATIVE MARKETING: SERVICE QUALITY OF MOBILE APP BASED TAXI SERVICES IN KUALA LUMPUR	
	Muhammad Farooq, Waqas Ali, Waqar Younas, Faisal Khalil-ur-Rehman, Qasim Ali Qurashi	49
7.	FINANCIAL LITERACY AS A DETERMINANT FACTOR IN BUSINESS GROWTH FOR CREATIVE MSMES IN YOGYAKARTA	
	Siti Resmi, Reza Widhar Pahlevi, Frans Sayekti	59
8.	ENTERPRISE STRESS TESTING WITH SYSTEM DYNAMICS: A STATE OF RESEARCH AND CHALLENGES	
	Miloš Jovičic, Ivan Mačuzic, Arso Vukicevic, Micaela Demichela	65
9.	INFORMATIONAL AND INTERPERSONAL JUSTICE TOWARDS SATISFACTION: THROUGH THE ROLE OF CUSTOMER EMOTION MEDIATION	
	Badawi, Wiwi Hartati, Istyakara Muslichah	73
10.	THE EFFECT OF ISLAMIC WORK ETHIC AND KNOWLEDGE SHARING TO INNOVATION CAPABILITY IN MODERATING ORGANIZATIONAL CITIZENSHIP BEHAVIOUR (OCB) AT PT. PERTAMINA (PERSERO) REVINERY UNIT V BALIKPAPAN	
	Bornia Novita Sari Sabowo, Muafi	83

101	THE ALIGNMENT OF INNOVATION STRATEGY, ISLAMIC HRM PRACTICES, AND ORGANIZATIONAL PERFORMANCE; A CONTINGENCY APPROACH	
	Muafi, Qurotul Uyun	959
102	HOW THE IMPLEMENTATION OF SCIENCE AND TECHNOLOGY TRANSFORMATION IN DEVELOPING POTENTIAL OF HIJAB SMEs IN GRESIK	
	Jun Surjanti, Yoyok Soesatyo, Sanaji Sanaji, Setya Chendra Wibawa	969
103	ANALYSIS OF NATURAL GAS CONSUMPTION IN HOUSESHOLDS	
	Angelina Pavlović, Saša Jovanović, Slobodan Savić, Danijela Nikolić, Jasmina Skerlić	979
104	MODELING SMART TOURISM	
	Slavko Arsovski, Zora Arsovski	989
105	LIQUIDITY AS PERFORMANCE INDICATOR – THE IMPACT OF MARKET CHANGES AND MANAGERIAL DECISIONS	
	Nastasija Mijović, Petar Todorović, Ivan Mačužić, Marko Đapan, Arso Vukićević, Marija Savković	997
106	A 'NEWPARADIGMATIC' PERSPECTIVE ON EDUCATING STUDENTS BEYOND NARCISSISTIC MODELS. TOWARDS PSYCHO-LINGUISTIC QUALITY IN INTERPERSONAL COMMUNICATION	
	Marta Bogusławska-Tafelska, Natalia Malenko, Alina-Andreea Dragoescu Urlica	1005
107	A REVIEW ON MEASURING THE SUCCESS OF SMART CITY INITIATIVES	
	Krešimir Buntak, Maja Mutavdžija, Matija Kovačić	1011
108	FAILURE ANALYSIS OF LIGHT COMMERCIAL VEHICLES' BRAKING SYSTEM	
	Dobrivoje Ćatić, Jasna Glišović	1019
109	IMPACT OF MEDICAL LOGISTICS ON THE QUALITY OF LIFE OF HEALTHCARE USERS	
	Krešimir Buntak, Matija Kovačić, Ivana Martinčević	1025
110	ANALYSIS OF THE FAULT TREE OF THE CROP SPRAYER PUMP	
	Dobrivoje Ćatić, Milan Vasić, Jasna Glišović	1033

Angelina Pavlović<sup>1</sup> Saša Jovanović Slobodan Savić Danijela Nikolić Jasmina Skerlić

## ANALYSIS OF NATURAL GAS CONSUMPTION IN HOUSESHOLDS

Abstract: Modern lifestyle is based on the consumption of various types of energy. Natural gas, as a mixture of gas hydrocarbons with methane  $(CH_4)$  predominating, is a commonly used source of energy which has significant technological and economic advantages compared to other conventional fuels. This paper analyses natural gas consumption in households, in residential areas with one and multi-family houses in the city of Kragujevac. This study involved residential units with different exposition (north and south) located in two streets, as well as one multi-family residential building with a neutral orientation. Natural gas consumption was studied for a period of ten years (2006-2015), with a comparative review of the deviation of some meteorological parameters from the normal values (cloudiness and mean daily temperature on a monthly basis). For the purpose of this study, the survey was conducted among the residents of these buildings and some of the results of the survey are presented in this paper. The survey questions were related to the valorization of residents' habits and characteristics relevant to the consumption of energy.

Keywords: Energy, Natural gas consumption, Households.

### 1. Introduction

Natural gas or fossil gas is considered as non-renewable fuel. That can be explained by the fact that natural gas was formed from the remains of microscopic animals and plants that died millions years ago ("Natural Gas Explained", 2018). Natural gas is used faster than it can be renewed.

Natural gas is a mixture of different gases which are rich in hydrocarbons. The chemical composition of the gas depends on the place where its exploitation is carried out. The dominant constituent of natural gas is the methane (Younger, 2004). The methane represents an extremely valuable energy source and chemical raw material that has significant technological, economic and environmental benefits in comparison to conventional fuels. Besides, methane is an important greenhouse gas generated dominantly by methanogens at low temperatures and through the breakdown of organic molecules at high temperatures (Stolper et al., 2014). According to that, there are three types of methane that can be found in the natural gas:

- Thermogenic methane,
- Abiogenic methane, and
- Biogenic methane.

Thermogenic and abiogenic methane are classified as non-renewable energy sources, because their precise reserves below the Earth's surface, are not known. Also, the processes of extraction of these gases are expensive. On the other hand, biogenic methane is defined as a renewable and sustainable source of energy because microorganisms create this type of methane



by performing their natural activities throughout their life cycle.

Natural gas is almost ideal fuel that is easily mixed with air and it has a high combustion rate without smoke, soot and particulate matter. The combustion of natural gas, releases very small amounts of pollutants into the atmosphere. The combustion of natural gas has the smallest  $CO_2$  emission per unit of generated energy compared to other fossil fuels (Pulek-Kostić, 2015).

Nowadays, natural gas is used in a wide variety of applications and different sectors (industrial, transportation, buildings, electric power, etc.).

Although natural gas is an efficient fuel, it is necessary to reduce its consumption because it is generally regarded as a non-renewable source of energy.

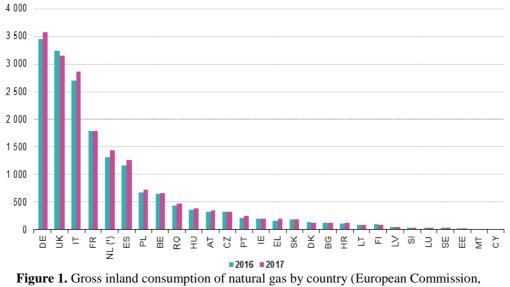
Considering that the aim of this paper is to conduct an analysis of the consumption of natural gas. The analysis is done in certain streets in the territory of the city of Kragujevac. Also, climate impacts on natural gas consumption is the part of conducted analysis. According to analysis, measures for reducing consumption of gas in Kragujevac are suggested.

#### 2. Natural gas consumption

In the available literature, there is a large amount of research about natural gas consumption.

Natural gas is the world's fastest growing fossil fuel, increasing by 1.4% per year, compared with liquid's 0.7 % per year growth and virtually no growth in coal use 0.1% per year (EIA, 2017).

If we consider energy consumption in the European Union (EU), it can be concluded that the EU, as an intergovernmental and supranational union, has a great influence on the reduction of consumption non-renewable energy sources. By the establishment of legislation in the field of non-renewable energy sources, ie limitations, the entire European continent can achieve numerous social and economic benefits as well as ecological. Namely, the more efficient management of conventional forms of energy and promoting renewable forms of energy would minimize the negative pressure on the environment.



2018)



Based on last avaiable data which is collected, processed and published by the European Commission, it can be concluded that in 2017, gross inland consumption of natural gas in the EU increased by 3.7% compared with 2016 (European Commission, 2018). The most increase in gas consumption was identificated in Portugal, Greece and Croatia, while the highest drop was indentificated in Sweden, Latvia, Finland and Estonia, as shown in Figure 1 on the previous page. In the Republic of Serbia for the purpose of meeting the energy needs of the population, natural gas is used. The supply structure of natural gas in Serbia consists of domestic and imported gas. Most domestic excavations are located in the territory of Vojvodina, while most of the missing gas quantities are compensated by imports from Russia, based on a long-term contract. The imported gas is available for Serbia since 1979 from one direction: from the north, through Hungary (Brkić & Tanasković, 2017). The activities of natural gas distribution in Serbia are performed by the public company "Srbija Gas", which began to develop at the end of the last and at the beginning of this century. Gas is distributed to households and economic entities in around 60 municipalities. The length of the distribution network is 6,033.00 km, and the map of the gas-pipeline is shown in Figure 2 ("SrbijaGas", 2019).



Figure 2. Map of gas network in Serbia

In the Republic of Serbia, even more than 90,000 households are connected to a distribution gas network. The distribution gas network in Serbia is organized into eight work units: Kikinda, Pančevo, Zrenjanin, Novi Sad, Belgrade, Jagodina, Kragujevac, Čačak.

# **3.** Climate impacts on natural gas consumption

Builing energy consumption at the global level is 20-40% of total energy consumption, but in the Republic of Serbia, buildings are mostly non-energy efficient and they consumed about 50% of total energy consumption (Nikolić et al., 2018).

Building energy consumption depends on a number of factors such as: the thermal insulation of object and its geometry, characteristics of HVAC systems (heating, ventilation, air conditioning), type of energy sources, levels of automatic regulation, the regime of use and maintenance of facilities and technical systems, price of energy, etc.

The above-mentioned factors are internal factors that have an influence on energy consumption. In addition to them, the energy consumption in one object is affected by climate factors, so-called external factors. Climatic factors are determined by the location on which the object is situated. For example, climatic factors are air temperature, cloudiness, wind exposure, etc.

This paper presents the analysis of the impact of climate conditions on the consumption of natural gas in the city of Kragujevac during the ten-year period from 2006 to 2015. Gas consumption is analysed in selected streets of different exposures, located in the territory of the city of Kragujevac.

The altitude in Kragujevac is in the range of 170 to 240 meters. The climate of the city is characterized by a moderate continental climate with all four seasons: spring, summer, autumn, winter (Đorđević et al.,



2014). The impact of the mean monthly air temperature and the mean monthly cloudiness was taken into account in the analysis. The mean monthly air temperatures and the mean monthly cloudiness for the considered period 2006-2015 is shown by Figure 3 and Figure 4. According to data of Republic hydrometeorological service of Serbia, Figure 3 and Figure 4 are created (RHMZ, 2019).

$ \begin{array}{c} 28\\ 26\\ 24\\ 22\\ 20\\ 18\\ 16\\ 14\\ 12\\ 10\\ 8\\ 6\\ 4\\ 2\\ 0\\ -2\\ -4\\ -6\\ -8\end{array} $										
	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
January	-1.6	6.3	2.5	0.3	0.8	0.8	0.6	2.9	4.9	3.1
February	1.3	6.4	4.4	2.1	3.2	0.6	-3.9	4	7	2.9
March	6	9.1	8	6.8	7.2	6.5	8.3	6.4	9.1	6.8
	12.7	12.1	12.6	13.4	12.1	12	12.9	13.3	12.2	11.7
	16.6	18.3	17.4	17.8	16.5	16	16	18	15.4	17.4
June	19.8	22.9	21.8	20.2	20.2	20.9	22.9	19.8	19.8	19.9
	23.1	24.8	22.4	22.6	23	22.7	25.6	21.9	21.8	24.4
August	20.6	23.3	22.9	22.3	22.3	23	23.8	23.1	21.2	23.6
September	17.7	15.6	15.8	18.1	16.7	20.2	20	16.2	16.9	19.4
October	13.3	10.9	13.1	11.7	9.4	10.4	13.3	13.6	12.4	11.6
November	7.6	4.5	8.5	9.1	11.3	3	9.5	9.3	9.1	7.6
December	3.4	0.4	4.2	3.9	2.4	4.4	1.3	2.5	3.4	3.4

Figure 3. The mean monthly air temperature in the city of Kragujevac for the period from 2006 to 2015 [°C]

9										
8										
7										
6			$\searrow$							
5						No.	$\bigtriangleup$			
4	7		X			$\prec$				
3		$\searrow$		$\sim$			V	4		
2		¥	-							À
1										
0	2006	2007	2008	2009	2010	2011	2012	2013	2014	20
January	6.1	5.7	5.5	7.6	7.8	6.8	7.0	7.5	6.5	6.
February	7.9	6.5	5.3	7.8	8.0	7.1	7.6	8.1	5.5	5.
March	7.3	6.0	6.0	7.5	6.2	5.9	3.6	6.6	5.2	6.
April	6.4	2.6	6.8	4.0	6.4	5.4	5.5	4.6	6.9	5.
<del>─</del> May	5.4	5.8	4.9	4.6	6.6	5.7	5.7	5.8	5.9	5.
June	5.0	4.2	5.0	5.8	5.8	5.0	3.0	5.5	5.4	5.
	3.5	2.4	4.5	2.9	4.6	4.2	2.8	3.0	5.0	2.
August	5.3	4.4	2.6	3.8	3.2	2.1	1.7	3.3	4.2	3.

Figure 4. The mean monthly cloudiness in the city of Kragujevac for the period from 2006 to
2015 [okta]

# 4. Natural gas consumption in the city of Kragujevac

The distribution of natural gas in the territory of the city of Kragujevac is performed by the public company "Srbija Gas" through the work unit: Kragujevac.

During the analysed consumption of natural gas in the territory of the city of Kragujevac, the facilities in Žarka Zrenjanina Street and in Kolubarska Street were considered. Also, the analysis includes the consumption of natural gas of a residential multi-storey building in Aleksandra I Karađorđević

#### Street.

The gas consumption is analysed in the streets with different exposition (north and south) while the residential multi-storey building has a neutral orientation.

Locations of streets where natural gas consumption is analysed are marked on the map. That map is shown in Figure 5 on the next page .



Figure 5. Location of streets where natural gas consumption is analysed

The consumption of natural gas in households depends on numerous factors. One of those is consumer behavior because that is the most important issue with respect to energy consumption in households. Except that, weather or climatic conditions in a particular territory has a big influence on energy consumption, as already said.

Throughout the analysis of consumption of gas, the data about consumption were collected for a total of 93 households, as follows:

- Žarka Zrenjanina Street 30 households,
- Kolubarska Street 38 households, and
- Aleksandra I Karaðorðevića Street 25 households.

The systematization of data is accomplished in Excel software. All consumers are registered under a specified ten-digits code.

After the systematization of collected data in the Excel software, it can be noted that the total consumption of gas in the estimated period of 10 years was  $1,556,702.00 \text{ m}^3$  in all facilities.

In this paper, the representative example of

one consumer will be shown. The representative example has the aim to show typical information about consumers of natural gas which are used for the research. The representative consumer is a consumer with code 0301-02620-1 which is selected by random choice.

The consumption of natural gas for household 0301-02620-1 was 48,823.00 m<sup>3</sup> for the ten years period. For the same household, monthly consumption of gas for every year (2006-2015) is shown in Figure 6.

On the other hand, the natural gas consumption, the mean monthly air temperature, and the mean monthly cloudiness are presented in Figure 7. That data is shown for 2012 because it is a year with the lowest air temperatures during the analysed period.

Increases and decreases in the gas consumption depending on the deviations of the mean temperature from the normal (average) values are also indicated (Jovanović et al., 2015). In periods of strong and long-lasting cold spells in the winter months, there is increased gas consumption as a result of heating in residential and office



buildings. In Figure 7, February of 2012 was identified as critical month because there was an increase in gas consumption. That is a consequence of low temperature and high cloudiness.

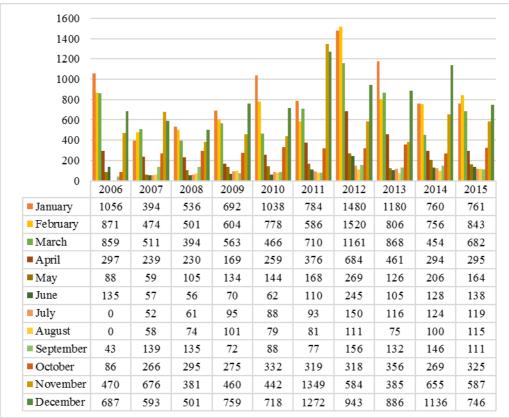


Figure 6 . The monthly consumption of natural gas m  $^3$  in the observed period (consumer 0301-02620-1 )

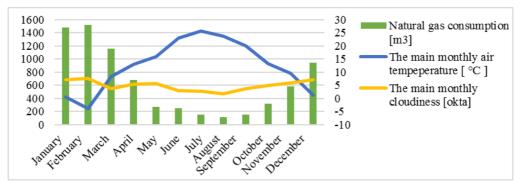


Figure 7. The effect of the change in the mean air temperature and cloudiness on gas consumption m<sup>3</sup> for 2012 (consumer 0301-02620-1)



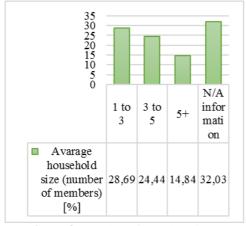
# 5. Survey of natural gas consumption in households and its results

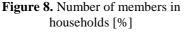
Consumer surveys are the traditional instrument of statisticians to collect data on household energy consumption.

The survey was conducted in order to collect certain data, which are directly related to the consumption of gas, such as the number of household members, the number of hours which members spend in the facility, the position of the facility, the existence of optimum insulation, etc.

Survey of natural gas consumption in households was conducted in the streets and facilities for which the analysis of consumption was done.

Based on the collected data, the number of household members in the largest percentage is from 1 to 3 members (29.69%), while 3 to 5 members live in 23.44% of households. The smallest percentage is represented by households with more than 5 members (14.84%). In 32.03% of households, there is no available information about the average number of members. The listed data is shown in Figure 8.





When it comes to heated living areas, the

survey aimed to identify only the area of heating rooms, ie the floor area of a dwelling that is heated during most of the winter months. The results of this part of the survey is shown in Figure 9.

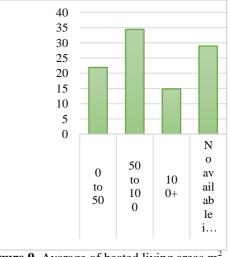


Figure 9. Avarage of heated living areas m<sup>2</sup> [%]

As already mentioned, gas can be used for different purposes. In the largest number of analysed households, gas is used for heating or in combined purpose, as it shown in Figure 10. The analysed consumers view the combined use of gas as one of the benefits of this fossil energy source.

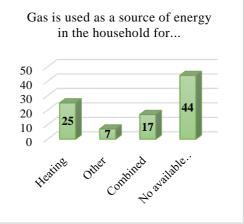


Figure 10. Uses of natural gas in analysed households [number of households]



## 6. Conclusion

Sustainable development is no longer just a term used in literature. Today, it becomes an integral part of many legal standards. Energy efficiency is recognized worldwide as the fastest and the cheapest way of achieving different goals of sustainable development.

Energy security, among other things, can be achieved by energy saving. The use of energy is in correlation with environmental pollution. That means, reduced energy consumption has positive influences on the reduction of various forms of environmental pollution.

Natural gas during the analysed period was one of the cheapest energy sources. With the comfort that provides to users and its price, natural gas represents the best choice of energy products on the market of the Republic of Serbia. In order to reduce the consumption and to increase savings of this natural resource, it is necessary to analyse the influence of a large number of different factors.

During the design process of residential buildings, it is possible to make appropriate adjustments of gas consumption to urban, climatic and geographic parameters. Also, through the analysis of affecting consumer behavior on gas consumption, there is a possibility of improvement in this sector, as well. At the same time, it is the suggested measure for reducing the consumption of gas in Kragujevac. It is necessary to affect consumer awareness in order for him to understand the negative side of using nonrenewable energy sources

Acknowledgment: This investigation is a part of the project TR 33015 of Technological Development of the Republic of Serbia. We would like to thank to the Ministry of Education and Science of Republic of Serbia for the financial support during this investigation.

### **References:**

- Brkić, D., Tanasković, T. (2008). Systematic approach to natural gas usage for domestic heating in urban areas. Energy, 33 (12), pp.1738-1753. DOI: 10.1016/j.energy.2008.08.009.
- Đorđević, S., et al. (2014). Strategija razvoja turizma grada Kragujevca 2015-2020. [Tourism Development Strategy of the city of Kragujevac 2015-2020]. Kragujevac, Republic of Serbia.
- EIA U.S. Energy Information Administration. (2017). International Energy Outlook 2017. Washington. Report number: DOE/EIA-0484:2017.
- European Commission. (2018). Natural gas supply statistics Statistics Explained. Retrieved from <u>https://ec.europa.eu/eurostat/statistics</u>explained/index.php?title=Natural gas supply statistics&oldid=401136.

Jovanović, S., Savić, S., Bojić, M., Đorđević, Z., Nikolić, D. (2015). The impact of the mean daily air temperature change on electricity consumption. Energy, Vol. 88, pp. 604 – 609.

ISSN 0360-5442, DOI 10.1016/j.energy.2015.06.001.

NaturalGasExplained.(2018).Retrievedfrom<a href="https://www.eia.gov/energyexplained/index.php?page=natural\_gas\_home.">https://www.eia.gov/energyexplained/index.php?page=natural\_gas\_home.</a>

Nikolić, D., Skerlić, J., Cvetković, D., Radulović, J., Jovanović, S. (2018). Basic principles of passive solar heating. 3rd International conference on Quality of Life, Kopaonik, Serbia, 28-30.11., pp. 187-192, ISBN 978-86-6335-056-4.



Pulek-Kostić, A. (2015). Prirodni (zemni) gas, Eksploatacija tečnih i gasovitih mineralnih sirovina i gasna tehnika. [Natural gas, Exploitation of liquid and gaseous mineral raw materials and gas technology]. Faculty of Mining and Geology, University of Belgrade, Republic of Serbia. Available online: <a href="http://www.rgf.bg.ac.rs/predmet/RO/V%20semestar/Hemija%20i%20prerada%20nafte%20i%20gasa/Predavanja/10predavanje%20X.pdf">http://www.rgf.bg.ac.rs/predmet/RO/V%20semestar/Hemija%20i%20prerada%20nafte%20i</a>

RHMZ - Republic hydrometeorological service of Serbia. Retrieved from <u>www.hidmet.gov.rs/</u>.Srbija Gas. (2019). Retrieved from <u>www.srbijagas.com.</u>

Stolper, A., Lawson, M., Davis, C., Ferreira, A., Santos Neto, E., Ellis, G., Lewan, Martini, A., Tang, Y., Schoell, M., Sessions, A., Eiler, E. (2014). Formation temperatures of thermogenic and biogenic methane. Vol. 344, Issue 6191, pp. 1500-1503, DOI: 10.1126/science.1254509

Younger, A. H. (2004). Natural Gas Processing Principles and Technology Part I, University of Calgary, Calgary, Alberta.

#### Angelina Pavlović

University of Kragujevac, Faculty of Engineering Kragujevac, Serbia djinal 107@gmail.com

#### Danijela Nikolić

University of Kragujevac, Faculty of Engineering Kragujevac, Serbia danijelan@kg.ac.rs

#### Saša Jovanović

University of Kragujevac, Faculty of Engineering Kragujevac, Serbia <u>dviks@kg.ac.rs</u>

#### Jasmina Skerlić

University of Kragujevac, Faculty of Engineering Kragujevac, Serbia jskerlic@kg.ac.rs

#### Slobodan Savić

University of Kragujevac, Faculty of Engineering Kragujevac, Serbia <u>ssavic@kg.ac.rs</u> СІР - Каталогизација у публикацији Народна библиотека Србије, Београд

62

**PROCEEDINGS on Engineering Sciences** / editors Slobodan Mitrović, Miladin Stefanović. – Vol. 1, no. 2 (2019)- . - Kragujevac : Faculty of Engineering University, 2019- (Kragujevac : Inter Print). - 26 cm

Godišnje. ISSN 2620-2832 = Proceedings on Engineering Sciences COBISS.SR-ID 275951372